

CHS 201	Process Auditor	Team Lead	Process Owner	Coach
Pre Read	<ul style="list-style-type: none"> • Cognitive Style of Power Point • Edison on Innovation • Dashboard Examples 	<ul style="list-style-type: none"> • Leading Change • Making Ideas Stick 	<ul style="list-style-type: none"> • Why Businesses don't Experiment • Displaying Information • Dashboard Examples • Make Ideas Stick 	<ul style="list-style-type: none"> • Displaying Information • Dashboard Examples • Understanding Resistance • Leading Change
Pre Work	<ul style="list-style-type: none"> • Bring all materials used in Table Top YOUR Prototype • Include samples of all tools, documents, screen shots, emails, letters, customer materials, checklists, process documentation • Bring macro process map • Bring Process Monitor Data • Bring your meeting checklist, prototype readiness from Change School 101 	<ul style="list-style-type: none"> • Bring checklists and documentation the Model Team uses in your prototype process • Check if Model Team's goals are aligned with the prototype process • Bring your meeting checklist, prototype readiness checklist from Change School 101 	<ul style="list-style-type: none"> • Bring performance data on the business process • Bring your meeting checklist and prototype readiness checklist from Change School 101 	<ul style="list-style-type: none"> • Bring your current implementation plan • Bring any supporting documents for your Management Process • Include decision-making process, handling change, and setting priorities • Prepare Placemat templates as needed for Business Process and Production Process • Bring your meeting checklist, prototype readiness checklist from Change School 101.

SCHEDULE		
Day 1	8:30 AM	Setting the Course
	9:00 AM	Prep for Simulation
	10:30 AM	Simulation - Pull You 2.0
	12:00 PM	Lunch
	12:30 PM	Assess Pull You 2.0
	1:00 PM	Implementation for Rollout
	4:00 PM	Rollout Checklist
	5:00 PM	Closing
Day 2	8:30 AM	Review Day 1
	9:00 AM	Prep for Simulation
	10:30 AM	Simulation - Pull You 2.5
	12:00 PM	Lunch
	12:30 PM	Table Top YOUR Rollout
	4:00 PM	Summary Plan for Your Rollout
	5:00 PM	Closing